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DIALOGUE

Reader Satisfaction Fax-Back Survey

The Dialogue is designed to provide information on important or emerging issues facing credit unions, primarily for the board of directors. It focuses on issues of sound business and financial practices and the roles and responsibilities of directors in contributing to the effective management of their credit union.

In order to gauge the continued value of this publication, we would appreciate your feedback to the following:

I think the DIALOGUE:

- | | | | | | |
|--|----------------|---|---------------|---|-------------------|
| 1. Contains useful and relevant articles | 1 | 2 | 3 | 4 | 5 |
| | Strongly agree | | | | Strongly disagree |
| 2. Has provided our board with useful information to manage risk and improve performance | 1 | 2 | 3 | 4 | 5 |
| | Strongly agree | | | | Strongly disagree |
| 3. Is written in a clear and concise manner | 1 | 2 | 3 | 4 | 5 |
| | Strongly agree | | | | Strongly disagree |
| 4. Should be published (please circle one): | Quarterly | | Semi-annually | | Annually |

Overall, on a scale from 1 (poor) to 10 (excellent), I would rate

the value that the Dialogue provides as (please circle one): 1 2 3 4 5 6 7 8 9 10

Please indicate any changes or improvements you would like to see:

Please indicate any suggested topics you would like included:

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