

# Reference Manual

Chapter # Chapter Title

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Introduction

- The Ontario Credit Union and Caisse Populaire System
- DICO By-law No. 5: Standards of Sound Business and Financial Practices

1	Governance (Planning)
2	Governance (Code of Conduct)
3	Governance (Human Resources)
4	Capital Management
5	Credit Risk Management (Credit Management)
6	Market Risk Management (Investment)
7	Structural Risk Management (Asset/Liability Management)
8	Liquidity Risk Management (Liquidity)
9	Operational Risk Management (Internal Controls)
10	Self-Assessment

Glossary